

Care Coordination Best Practices

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Best Practices

- Maintain regular communication with providers.
- Document changes promptly.
- Review care plans regularly.
- Involve family members in planning.
- Coordinate community resources.

Community Support Resource Directory

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Community Resources

- Area Agency on Aging
- Meals on Wheels
- Senior Centers
- Transportation Services
- Veterans Services
- Caregiver Support Groups

Home Care vs. Facility Care Comparison

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Home Care Advantages

- Remain at home.
- One-on-one attention.
- Personalized schedules.
- Greater independence.

Facility Care Considerations

- 24-hour staffing.
- Structured environment.
- Shared living arrangements.

Hospital Discharge Planning Checklist

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Before Discharge

- Confirm discharge orders.
- Review medications.
- Arrange transportation home.
- Verify follow-up appointments.
- Coordinate home care services.
- Provide emergency contact information.

EverCare Referral Process Guide

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Referral Steps

- Receive referral from provider, family, or client.
- Review referral information.
- Contact client/family within 24–48 hours.
- Schedule in-home assessment.
- Develop individualized care plan.
- Match client with a qualified caregiver.
- Begin services and maintain ongoing communication.

Veterans Home Care Guide

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Helpful Information

- Ask about VA Homemaker/Home Health Aide benefits.
- Gather military service documentation.
- Contact your local VA office.
- Explore caregiver support resources.